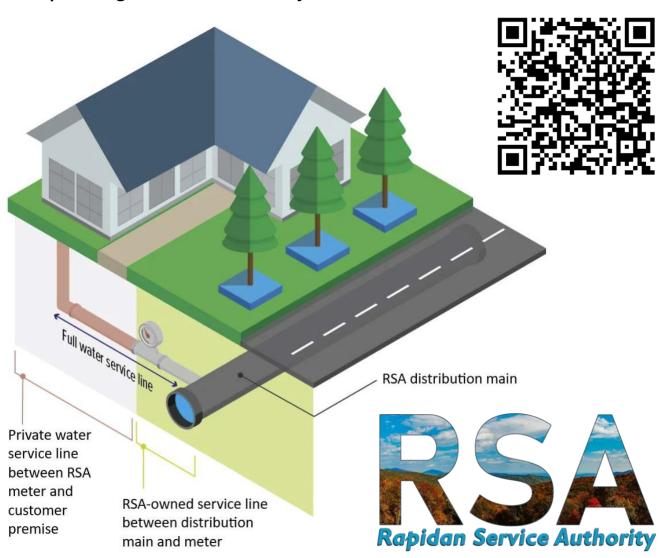
We Need Your Help to Protect Public Health!

Rapidan Service Authority (RSA) is developing an inventory of all water service lines in its service areas. The Environmental Protection Agency (EPA) has revised the Lead and Copper Rule (LCR) to require all public water systems to determine the pipe materials used for service lines. Those who receive drinking water through lead pipes are at a much higher risk of consuming dangerous levels of lead. Please visit the Lead Awareness page of our website for more information about lead (www.rapidan.org/lead-awareness).

Most water systems have not previously developed an inventory of service lines, so this is a significant undertaking for RSA and other utilities across the country. **We are asking customers to assist us by completing a short survey**. The information you provide will be used alongside existing records and findings from field crew investigations to make our inventory as complete and accurate as possible. **In return for your cooperation, we are offering a \$10 bill credit**.

The survey can be accessed by scanning the QR code below with your phone or by visiting **www.rapidan.org/service-line-inventory**.



Frequently Asked Questions

Weren't lead pipes banned long ago?

Yes, On August 1, 1978, the US Building Code was amended to ban lead service lines. In June of 1988, a federal lead ban outlawed use of any service line materials containing greater than 8% lead. These changes *did not* require that existing lead materials be removed.

If your home/building was constructed in 1979 or later, it is *highly unlikely* that you have a lead service line.

RSA is not currently aware of *any* lead service pipes on the "public" side of its meters.

My home/building was constructed before 1979. How can I determine if my service line is made of lead?

The following records may be available to help confirm the service line materials:

- Homeowner Inspection Reports
- Contractor/Plumbing Reports
- Building Plans or Building Permit documents
- Service Line Replacement Records

You may also conduct a physical test on the pipe entering your home/building to determine the material. Visit the URL at the bottom of this page for more information on performing this test.

I have determined my service line's material. What should I do with this information?

Please complete the survey found at the URL at the bottom of this page. The information you provide to RSA will be used to develop RSA's Service Line Inventory.

If you decide to replace your service line, please inform RSA of your plans so that our records may be updated accordingly.

Will RSA need access to my home or property to complete this inventory?

In some cases, plumbing materials will need to be "field verified." Since EPA requires identification of materials used on both the public and private service lines, RSA or contracted crews may need to excavate on both sides of your water meter.

By providing service line material data to RSA now, this field verification may not be necessary.

www.rapidan.org/service-line-inventory (540) 972-2133